

CROWD

Center for CHW Research, Outcomes, and Workforce Development



Quarterly Newsletter

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CROWD Website Launch

We are excited to announce the launch of our website, suhicrowd.org!

www.suhicrowd.org is intended to be a one-stop resource to learn about the CHW model, what CROWD does, and how CROWD can help meet your needs.

The website features two short videos, including an explanation of the unique role of CHWs in healthcare and social service fields, as well as an overview of CROWD's training and consulting services.

Check out the new site today!



We've heard you.

To meet the growing demands for consulting around the CHW model, we've created the Center for CHW Research, Outcomes, and Workforce Development.

Faces in CROWD



Stephanie's Story

My name is Stephanie Jordan and as a Community Health Worker I've had a lot of memorable moments. A recent moment was while working with a patient to have her mammogram. It turned out she needed to have a biopsy procedure. She was very afraid and refused to have it if I could not stay in the room. She cried and threatened to leave the room several times, though the doctor tried to convince her that everything would be okay. She insisted that I be present in the room and she promised she would stay and calm down if I could be with her. Because of the connection we made, she really trusted me. The doctor allowed me to stay and having me there gave her a sense of calmness. Everything went well with the procedure and she was very pleased that I cared enough to hold her hand through her fears.

Community Health Workers are not only the bridges between patients and doctors, but we are the calm in the midst of someone's storm.

CHWs from North and South Lawndale join the CROWD via SUHI's core skills training

The week of June 25, 2018, SUHI trained nine CHWs from five organizations within North and South Lawndale in SUHI's CHW core skills curriculum and its pilot

intervention for the medically complex. The week-long experience included lively and robust discussions, interactive activities, engaging role-plays, and universal sharing of powerful anecdotes. One participant, a CHW with over 17 years of experience, stated it was the best training she had ever attended. An additional core skills training will be offered in Spanish later this year. Organizations or CHWs working in North and South Lawndale who are interested in learning more about future trainings in the complex care protocol, please email us at CROWD@sinai.org.



Standing Out in the CROWD



CHW Kim Artis Authors Book Chapter on the Power of CHW Support

As recognition of the vital, unique role CHWs have in the health care field continues to grow, there is an increasing demand for new CHWs to enter the workforce. The best way to train that emerging workforce is by allowing them to hear directly from the stories and lessons learned from current CHWs.

Kim Artis was invited by the editors of a forthcoming CHW textbook to contribute a chapter recounting some of the stories and wisdom she's collected along the way throughout her CHW career. The chapter, entitled, "Helping Beyond Medicine: A Personal Account of Experiences" will discuss the important role CHWs play in providing social support and motivation to the community they serve.

The textbook, titled Promoting the Health of the Community--Community Health Workers Describing their Roles, Competencies, and Practice, is being published by Springer International Publishing AG and is due out for release by Fall 2019.

What is CROWD?



CROWD is part of Sinai Urban Health Institute (SUHI) and Sinai Health System. SUHI works in partnership with community members and organizations to document disparities and improve health and wellness in vulnerable neighborhoods. SUHI conducts health disparities research, develops innovative community health interventions, delivers (via CROWD) community health worker (CHW) training and consultation, and provides a broad scope of evaluation services.

To learn more about CHWs, CROWD, and how CROWD can help your work, visit www.suhicrowd.org

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